Domestic Abuse

The government acknowledges that coronavirus household isolation instructions can cause anxiety for those who are experiencing or feel at risk of domestic abuse. There is never an excuse for domestic abuse, no matter what the circumstances are.

If you feel at risk of abuse, there is help and support available to you, including the police, online support, helplines and refuges. You can find more information about these and other services below.

Please note: Household isolation instructions as a result of coronavirus <u>do not apply</u> if you need to leave your home to escape domestic abuse.

Codeword scheme

If you are experiencing domestic abuse and need immediate help, ask for 'ANI' in a participating pharmacy. 'ANI' stands for Action Needed Immediately but also phonetically sounds like the name Annie. If a pharmacy has the 'Ask for ANI' logo on display, it means they're ready to help. They will offer you a private space, provide a phone and ask if you need support from the police or other domestic abuse support services.



'Ask for ANI' logo used in participating pharmacies

More information about ANI and further resources can be found at : elmbridge.gov.uk/news/domestic-abuse

At home shouldn't mean at risk

If you are feeling frightened in your home because of someone's behaviour, the Surrey Domestic Abuse Helpline is open 9am to 9pm, 7 days a week; 01483 776822 or visit surreyagainstda.info

If you are in immediate danger call the Police on 999. If you can't talk out loud the police operate a **Silent Solution**, call **999** and then press **55**.

Children and young people who don't feel safe at home can get help from <u>Childline</u> - call 0800 1111 or visit <u>childline.org.uk</u>